



GLOBAL CORRUPTION BAROMETER — ASIA PACIFIC

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Transparency International Malaysia

28th February 2017 11.30 am <u>D</u>ate

Royal Selangor Club, Bukit Kiara





Survey of General Public

- Public perceptions of corruption
- WAX AND
- Personal experiences of bribery
- Views on the fight against corruption
- 2017 GCB is the 9th edition where the results are being released in a series of regional reports





- The first of the 9th series :Sub-Saharan Africa was released in autumn 2015
- Middle East and North Africa May 2016
- Europe and Central Asia November 2016
- Asia Pacific Region February 2017
- American April 2017
- Global May/June 2017

GLOBAL CORRUPTION BAROMETER (GCB)









- Sub-Saharan Africa 43,143 respondents across 28 countries in Sub-Saharan Africa between March 2014 and September 2015
- Middle East and North Africa 10,797 adult respondents from September 2014 to November 2015 in 9 countries
- Europe and Central Asia 60,000 people across 42 countries in Europe and Central Asia from November 2015 to May 2016
- Asia Pacific Region 21,861 people across 16 countries in the Asia Pacific Region from July 2015 to January 2017





- The GCB is a public opinion survey that offer views of the general public on corruption and its impact on their lives, including personal experience with bribes.
- The Corruption Perceptions Index (CPI) relies on the views of experts. The CPI reflects the perception of informed observers on corruption in the public sector and politics.

GCB Asia Pacific



16 countries in the survey

1. Australia 9. Hong Kong

2. Korea 10. China

3. Japan 11. India

4. Cambodia 12. Pakistan

5. Indonesia 13. Myanmar

6. Thailand 14. Sri Lanka

7. Vietnam 15. Malaysia

8. Taiwan 16. Mongolia

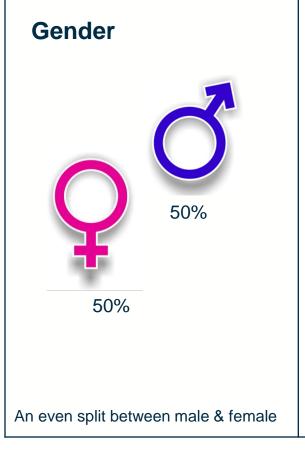


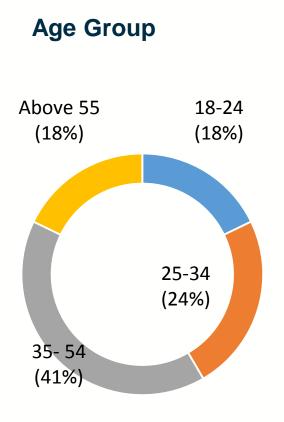


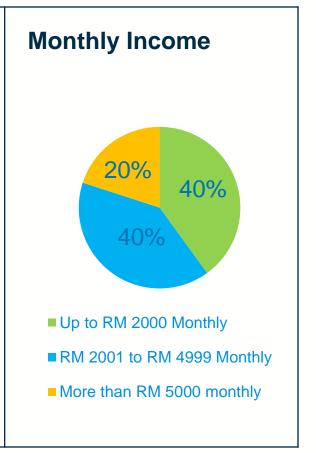
- People's views and experiences of bribery and corruption
- 1,009 people surveyed- Male 50%; Female 50%, age 18 and above around Malaysia
- Surveyed between November 2016 and January 2017

Brief Sample Size Overview (Malaysia)



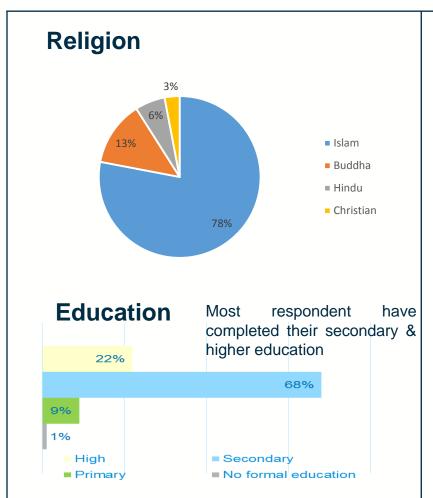


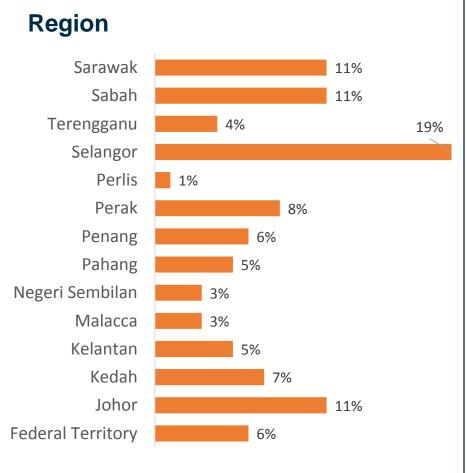








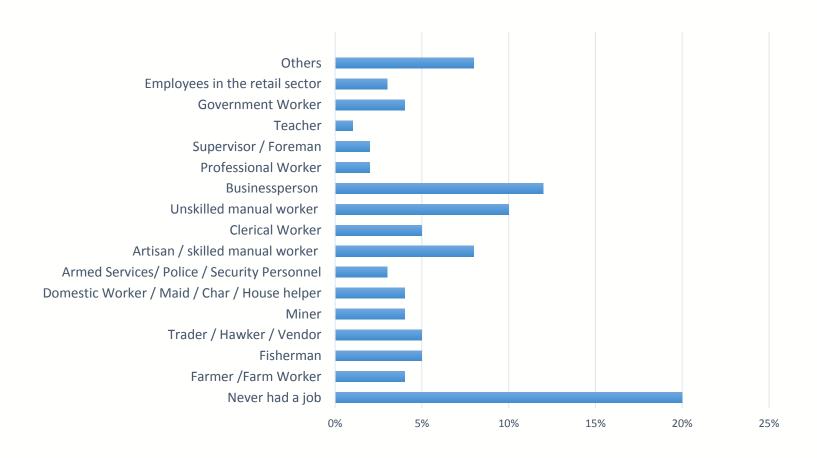








Occupation





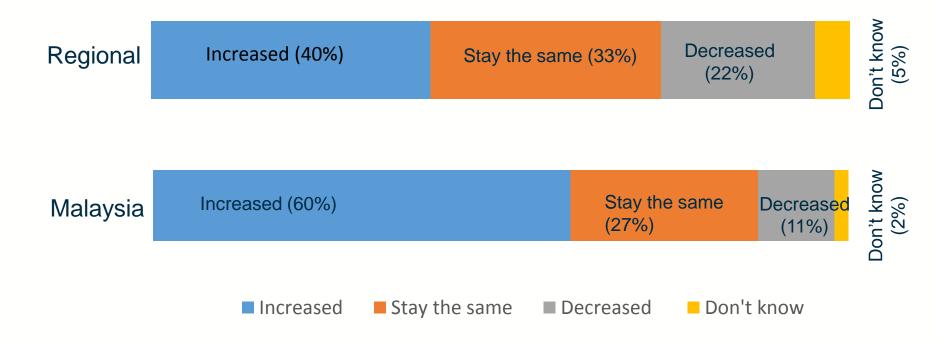


- A. Public Perceptions of Corruption
- B. Bribery
- C. People Speaking up Against Corruption



Q1) Change in Level of Corruption

In your opinion, over the past year, has the level of corruption in this country increased, decreased, or stayed the same?





Q1) Change in Level of Corruption

60% of Malaysians feel that level of corruption has increased

GCB 2013 – 39%

MCB 2014 – 30 %







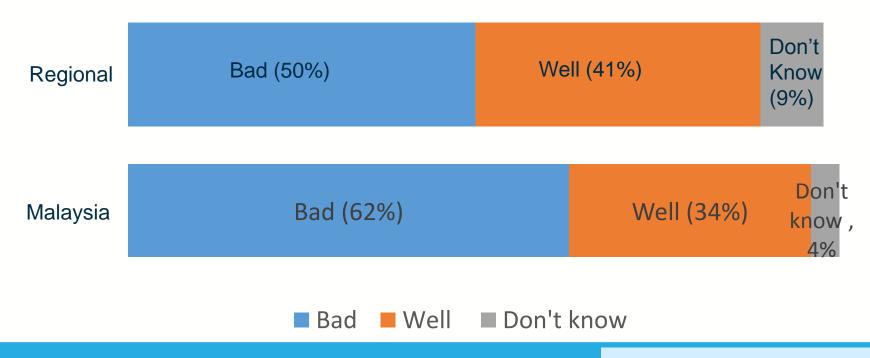
Q2) In your opinion, what are the most important problems facing this country that government should address?

No	Problems	Percentage
1	Management of the economy	54%
2	Wages, incomes and salaries	37%
3	Poverty/destitution	25%
4	Unemployment	24%
5	Rates and Taxes	18%
6	Corruption & bribery	15%
7	Crime & Security	13%



Q3) How is the Government Handling the fight against Corruption

How well or badly would you say the current government is handling the following matter: "fighting corruption in government"?







Q3) How is the Government Handling the fight against Corruption

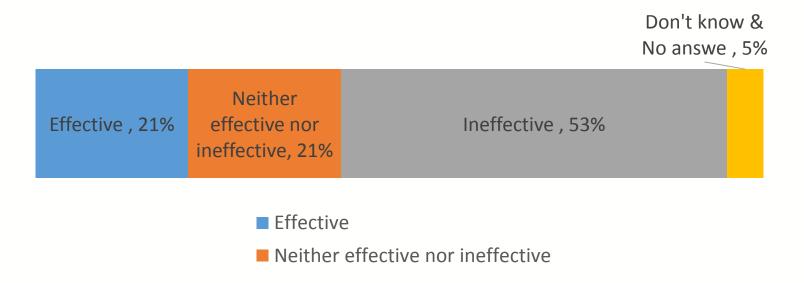
How well or badly would you say the current government is handling the following matter: "fighting corruption in government"?

62% of Malaysians feel that current government is handling the fight against corruption Badly





Q4) How effective do you think your government's actions are in the fight against corruption?







Q4) How effective do you think your government's actions are in the fight against corruption?

53% of Malaysians feel that current government is ineffective handling the fight against corruption

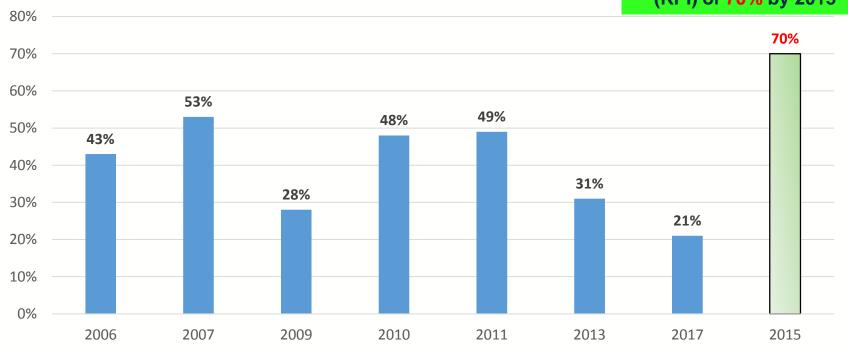
GCB 2013 – 25% of Malaysians think the government is ineffective in fighting corruption

MCB 2014 – 38% of Malaysians think the government is ineffective in fighting corruption



Q4) Assessment of Malaysia's Government Effectiveness in Fighting Corruption

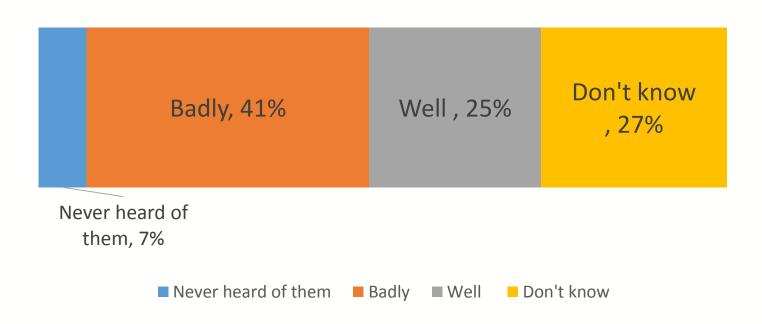
Government's own Key Performance Indicator (KPI) of **70%** by 2015



Source: Global Corruption Barometer 2006 to 2017.



Q5) How well or badly would you say the 'Anti-Corruption Commission' is doing at fighting corruption in this area?



41% of Malaysians feel that MACC is doing BADLY





Q6) How much, if anything, do you know about the 'Anti-**Corruption Commission'?**

Responses	Percentage
Know of them (a fair amount to a great extent)	68%
Heard the name, but don't know anything about what they do	25%
Never heard of them	7%



Q7) Perception of Corruption by Institution

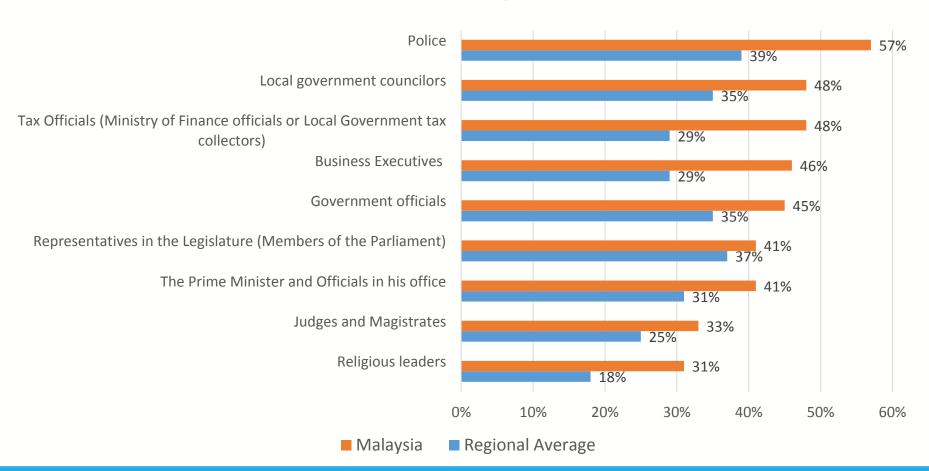
How many of the following people do you think are involved in corruption

- a. The President/Prime Minister and Officials in his office
- b. Representatives in the Legislature (i.e. Members of the Parliament or Senators)
- Government Officials
- d. Local government councillors
- e. Police
- f. Tax Officials, like Ministry of Finance officials or Local Government tax collectors
- g. Judges and Magistrates
- h. Religious leaders
- Business executives



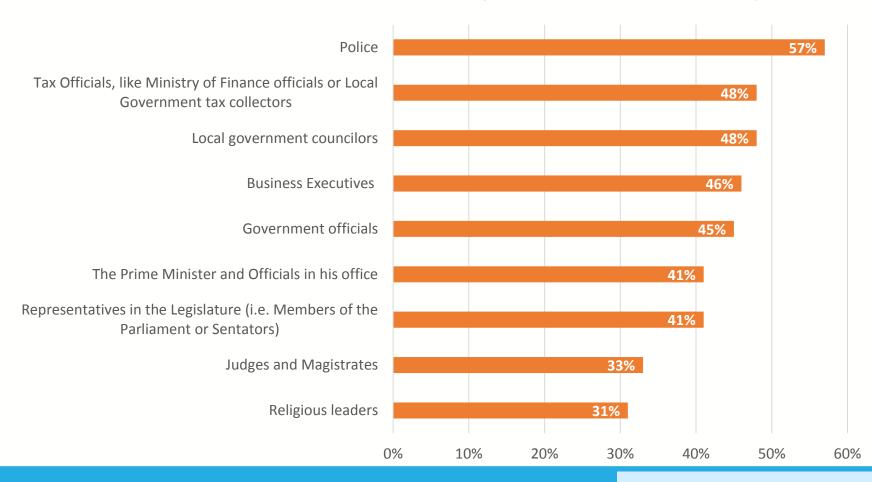


Q7) Perception of Corruption by Institution





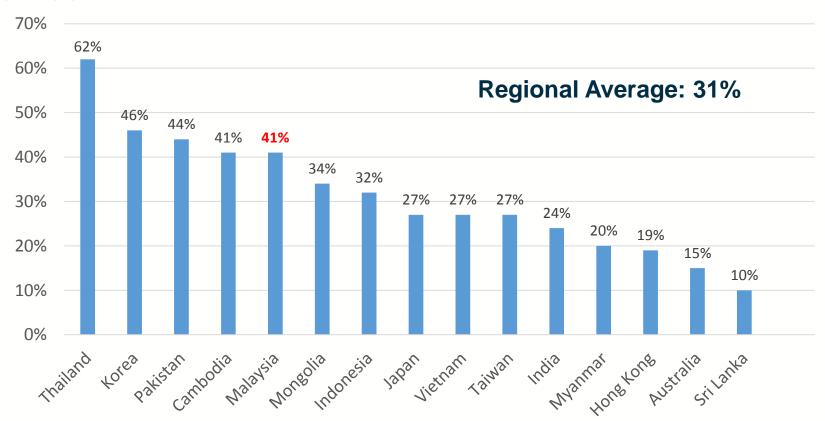
Q7) Perception of Corruption by Institution (Malaysia)





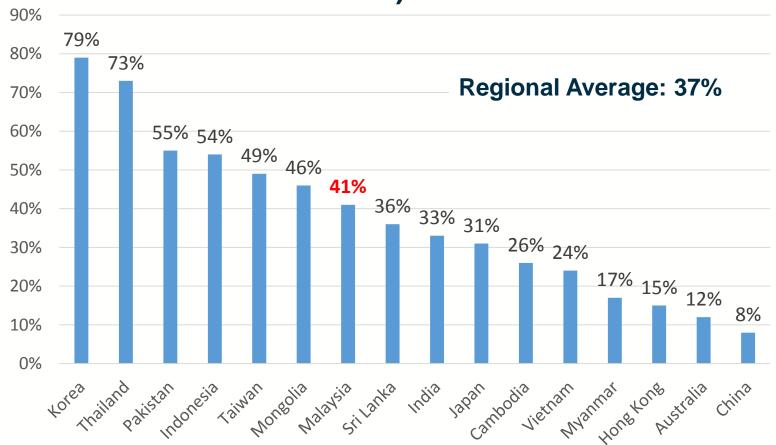


Q6a) The President/Prime Minister and Officials in his office



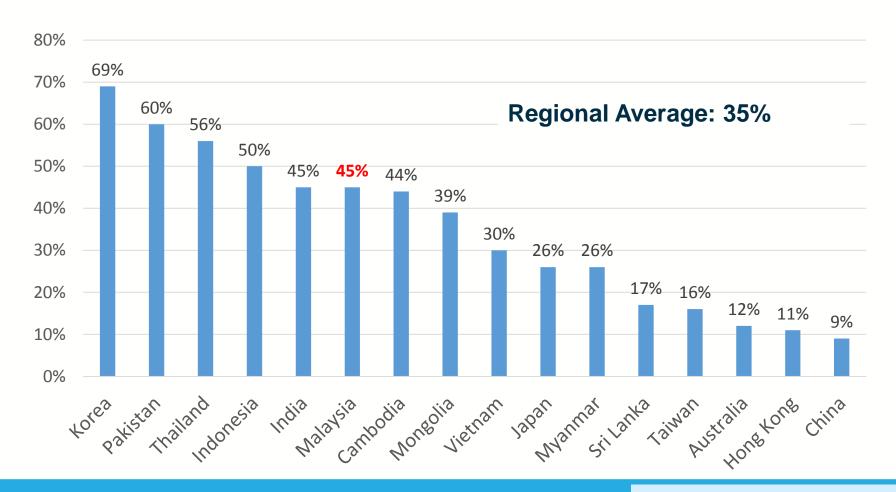


Q6b) Representatives in the Legislature (i.e. Members of the Parliament or Sentators)



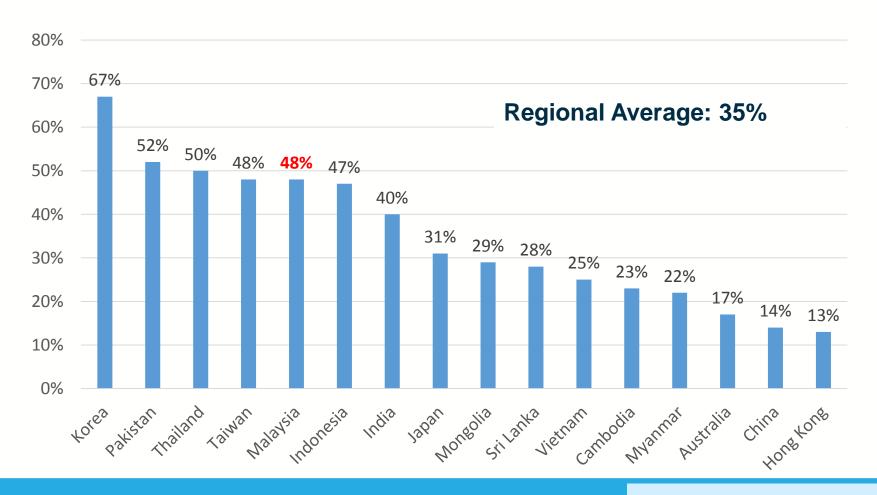


Q6c) Government officials



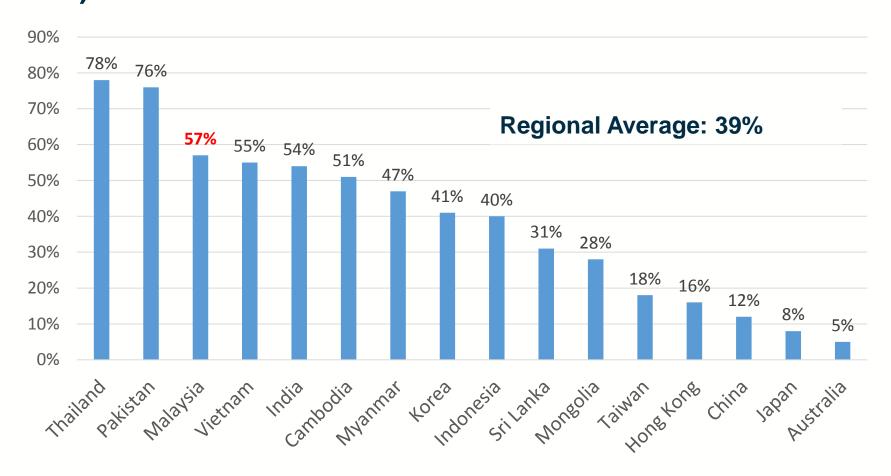


Q6d) Local government councilors



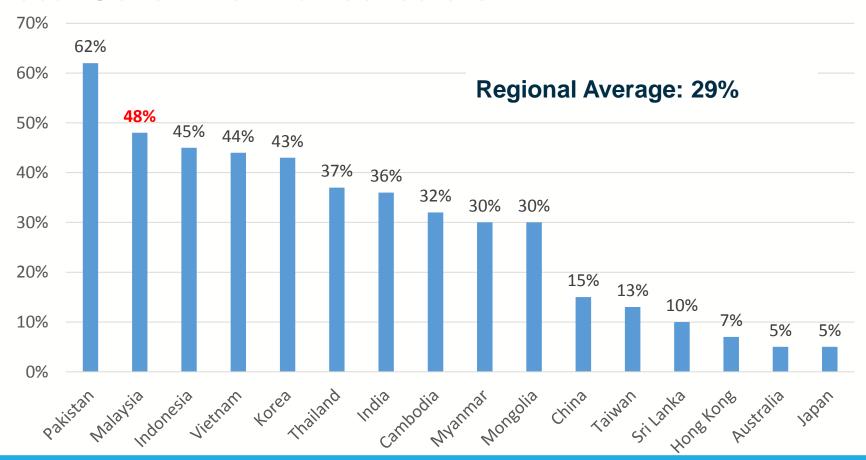


Q6e) Police



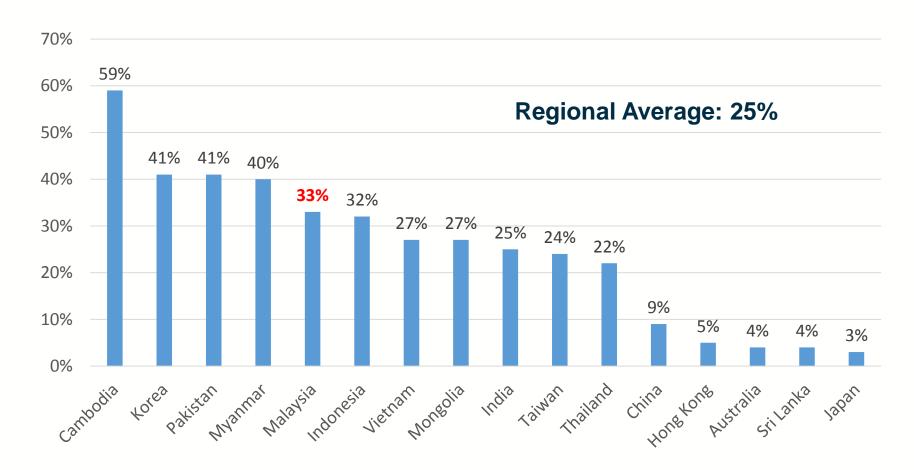


Q6f) Tax Officials, like Ministry of Finance officials or Local Government tax collectors





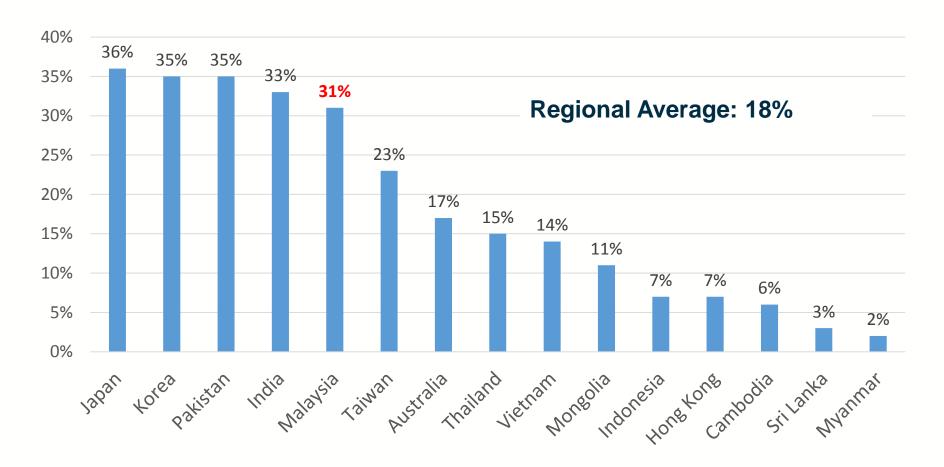
Q6g) Judges and Magistrates





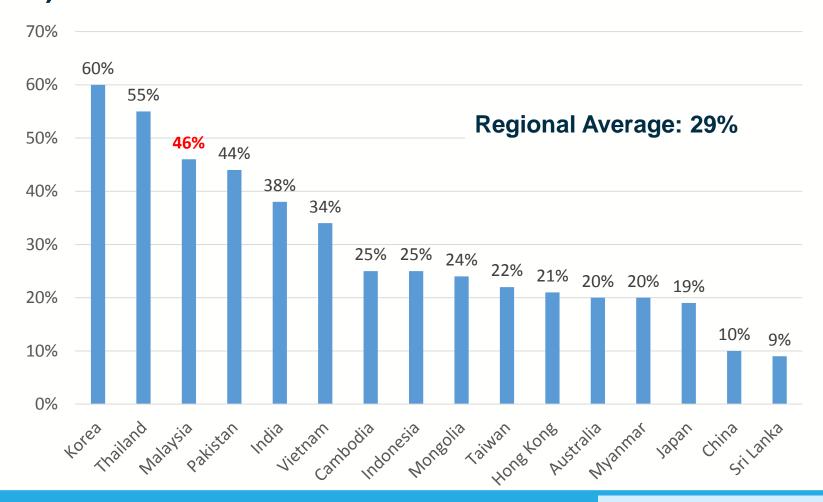


Q6h) Religious Leader





Q6i) Business Executive





Q7) Perception of Corruption by Institution - Malaysia



57% of Malaysians think Police is involved in corruption





48% of Malaysians think **Local Government Councillors** and **Tax Officials** are involved in corruption



46% of Malaysian think **business executives** are involved in corruption



Q7) Perception of Corruption by Institution - Malaysia



45% of Malaysians think **Government officials** are involved in corruption



41% of Malaysians think Representatives in legislature (Members of Parliament and State Assemblymen) are involved in corruption



41% of Malaysians think the **Prime Minsters and his officials** are involved in corruption

PUBLIC PERCEPTIONS OF CORRUPTION



Q7) Perception of Corruption by Institution - Malaysia



33 % of Malaysians think the **Judges and Magistrates** are involved in corruption



31% of Malaysian thinks that Religious Leaders are involved in corruption





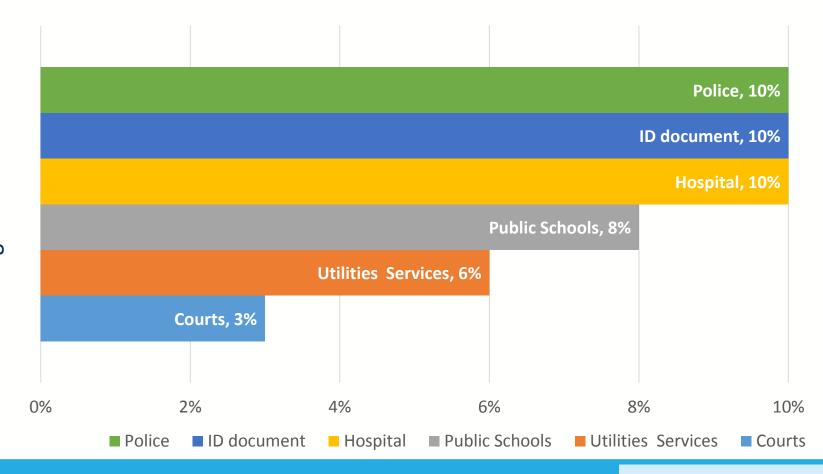
This section focuses on the experiences that some people have in accessing the following essential government services:

- A. Public school
- B. Public clinic or hospital
- C. Getting identity document birth cert, driver's license, passport, voters' card, or a permit from the Government
- D. Getting water, sanitation and electric services from Government
- E. Police (To get the assistance you needed, or to avoid a problem like passing a checkpoint or avoiding a fine or arrest)
- F. Courts (To get the assistance)

B) Bribery Experiences



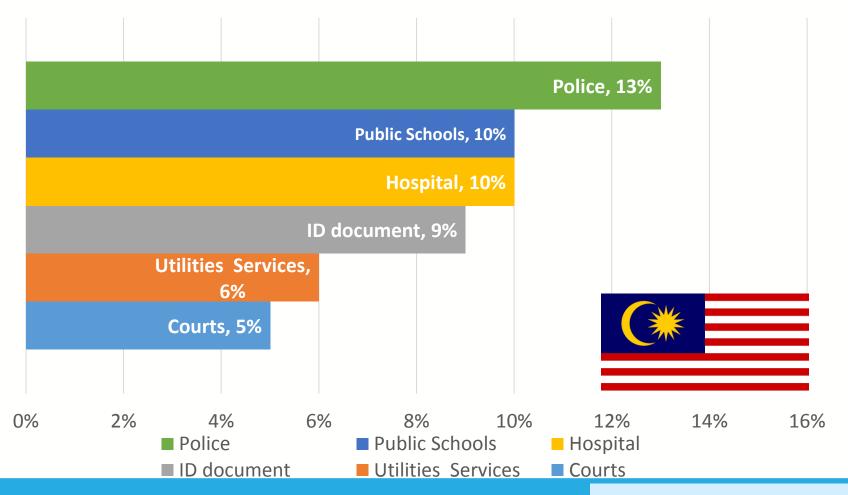
Q1 - People paid bribe(s) to the following public services



B) Bribery Experiences



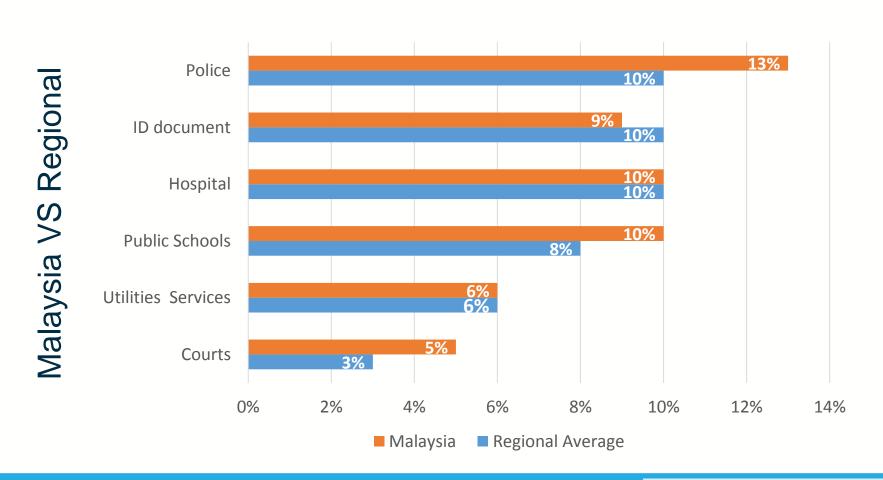
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B) Bribery Experiences

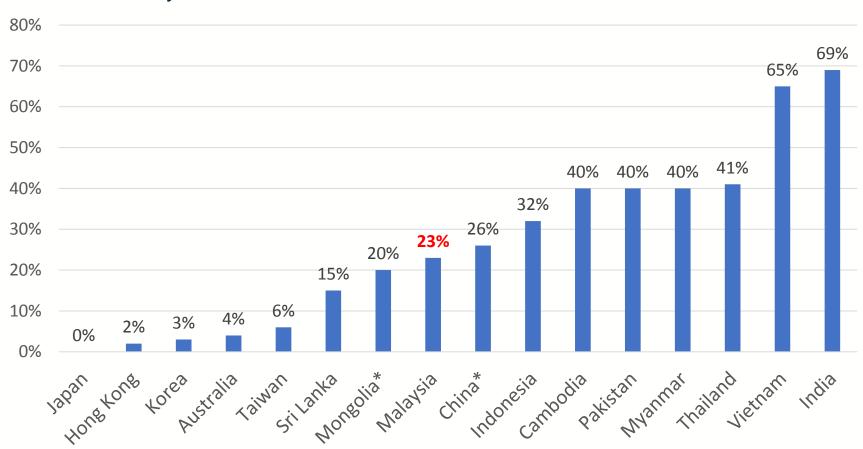
Q1 – People that paid bribe(s)







Q2 – Total Bribery Rate

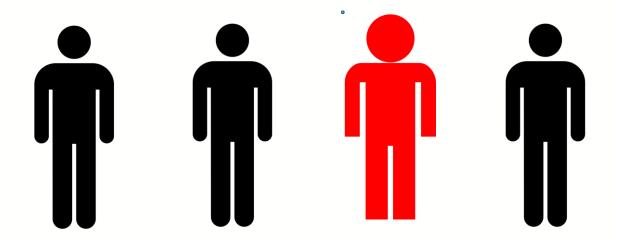






Q2 – Total Bribery Rate

23% of Malaysian have paid bribes to the public services







Q2 – Total Bribery Rate

39% of the bribe payers are 35 year old and below



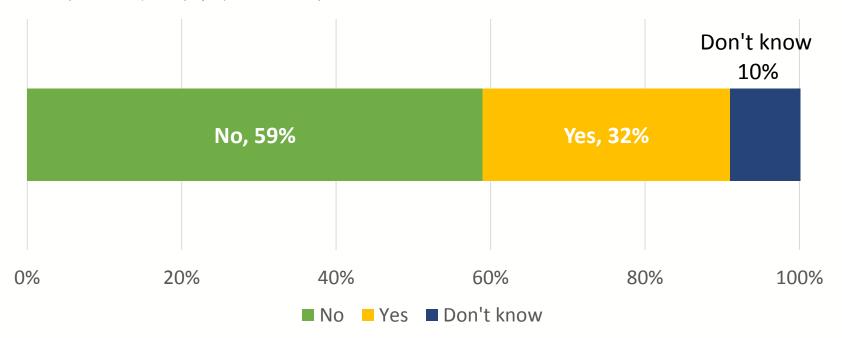




Q3 - Malaysian

If you ever **paid a bribe*** for any of the services discussed above, **did you report** any of the incidents you mentioned to a government official or someone in authority?

*229 respondents (bribe payer) of 1,009 respondents

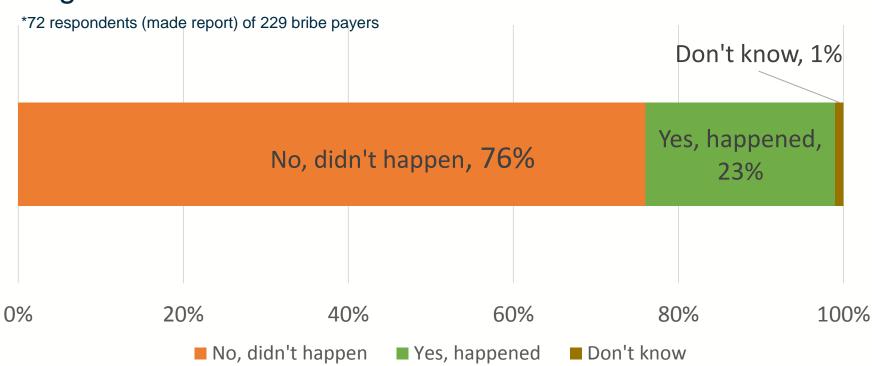






Q4 - Malaysian

Did the following happen the most recent time that you **reported** a bribery incident: **Authorities took action** against the government officials involved?

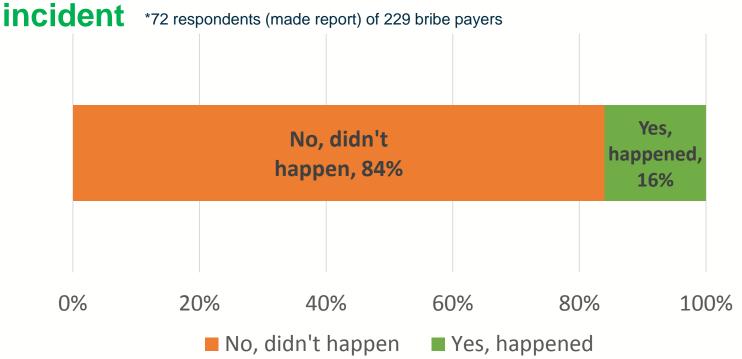






Q5 - Malaysian

Did the following happen the most recent time that you reported* a bribery incident: You suffered retaliation or other negative consequences as a result of reporting the







32 % of Malaysian who paid bribe(s) reported to the authorities

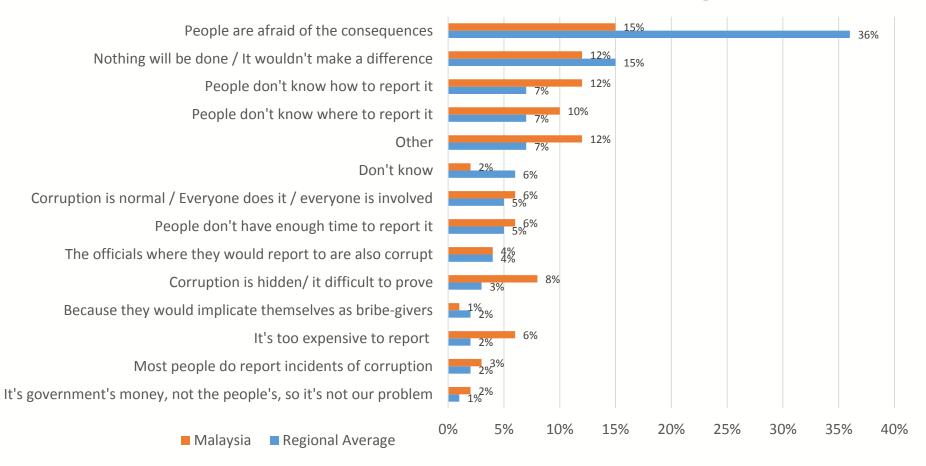
23 % of Malaysian whom made the report said that actions were taken by authorities against the officials involved

16 % of Malaysian whom made the report said that they suffered retaliation or negative consequences as a result of reporting the incident





Q1 - What is the main reason for not reporting corruption?



C) Speaking Up against Corruption



Q1 - What is the main reason for not reporting corruption?

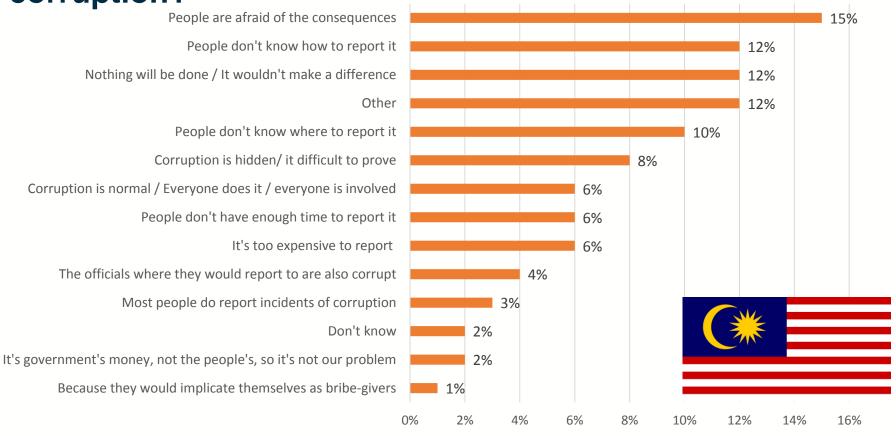
In Asia Pacific, 36% people are afraid of the consequences; 15% of people think that nothing will be done and it wouldn't make a difference







Q1 - What is the main reason Malaysian not reporting corruption?







Q1 - What is the main reason Malaysian not reporting corruption?

15% of Malaysian are afraid of the consequences;12% of Malaysian think that nothing will be done and it wouldn't make a difference

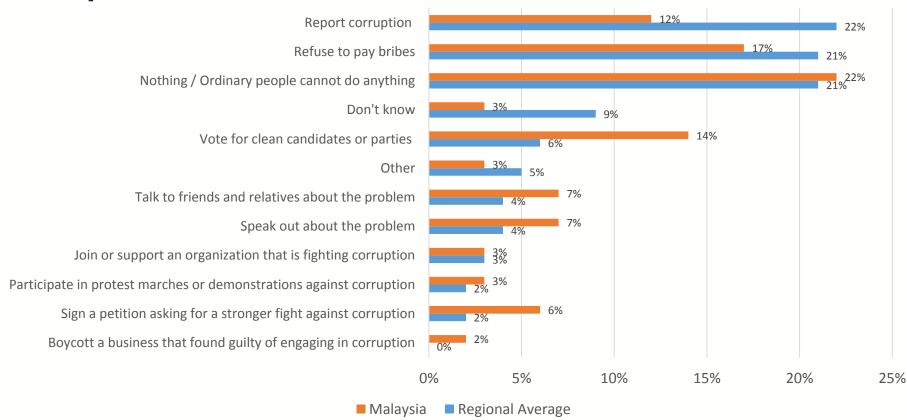
12 % of Malaysian don't know how to report it and 10% of Malaysian don't know where to report it







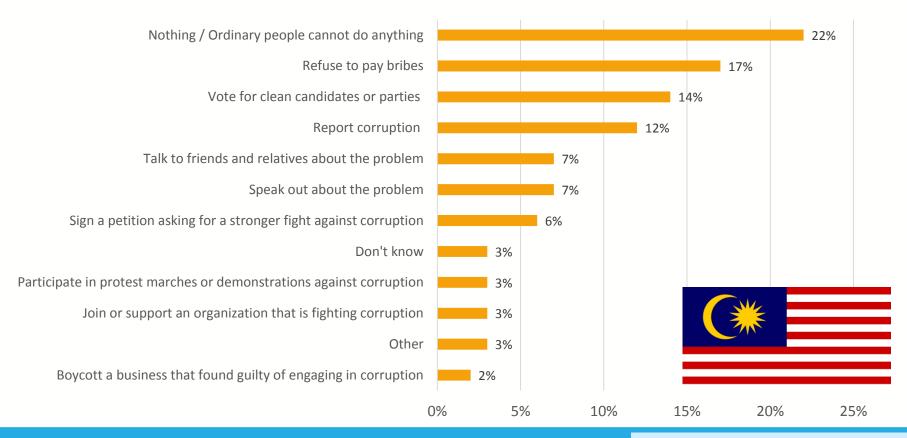
Q2 - What is the most effective thing you can do to fight corruption?



C) Speaking Up against Corruption



Q2 - What is the most effective thing you can do to fight corruption?







Q2 - Most effective to fight corruption?

Despite 22% of Malaysian feel that Ordinary people cannot do anything, Malaysian will choose to refuse to pay bribes(17%), vote for clean candidates (14%) and report corruption (12%) in order to fight corruption





C) Speaking Up against Corruption



Q3 - Can ordinary people make a difference in the fight against corruption?

Asia Pacific Region – 63% said yes

Malaysia – 55% said yes







Q4 - Agree or Disagree: In our society it is generally acceptable for people to report a case of corruption they witness

Asia Pacific Region – 64% agreed

Malaysia – 48% agreed





Q5 - Agree or Disagree: If I would witness an act of corruption, I would feel personally obliged to report it

Asia Pacific Region – 68% agreed

Malaysia – 50% agreed





Q6 - Agree or Disagree: I would report a case of corruption even if I would have to spend a day in court to give evidence

Asia Pacific Region – 54% agreed

Malaysia – 44% agreed





- Overall, Malaysia is performing bad in the fight against corruption as 60% of Malaysians feel that level of corruption has increased, and 62% of Malaysians feel that current government is handling the fight against corruption badly
- 53% of Malaysians say the Government is ineffective in fighting corruption
- 41% of Malaysians feel that MACC is doing BADLY
- These are the high risk institutions in Malaysia: Police, Tax officials, Local Government Councillors and Government Officials.





- 23% of Malaysian has paid bribe to the public services and only 32% of these Malaysian has reported to the authorities
- Despite 22% of Malaysian feel that Ordinary people cannot do anything, Malaysian will choose to refuse to pay bribes(17%), vote for clean candidates (14%) and report corruption (12%) in order to fight corruption





On a positive note, 55% Malaysian agreed that ordinary people can make a difference in the fight against corruption and 50% of Malaysian would feel personally obliged to report it if he/she witnesses an act of corruption. 48 % of the Malaysian would report a case of corruption even if he/she would have to spend a day in court to give evidence.



- Identify and address the root cause of corruption in Malaysia - hold the corrupt to account without fear or favour
- The top 4 institutions Police, Tax officials, Local Government Councillors and Government Officials should put tougher measures to curb corruption
- 3. Give people the tools and protection to fight against corruption to reduce fear of consequences due to report corruption



- Identify and address the root cause of corruption in Malaysia - hold the corrupt to account without fear or favour
- The top 4 institutions Police, Tax officials, Local Government Councillors and Government Officials should put tougher measures to curb corruption
- 3. Give people the tools and protection to fight against corruption to reduce fear of consequences due to report corruption



4. The Government should incorporate Sustainable Development Goal (SDG) "Promote just, peaceful and inclusive societies". This should specifically include targets related to tackling corruption and bribery, stopping illegal financial flows within and out of the country, the enactment and implementation of right information laws realising peoples' right search, receive and impart information, and building strong institutions.



- 5. Give people the tools and protection to fight against corruption to reduce fear of consequences of reporting corruption
- 6. Transparent and inclusive UNCAC review process to ensure civil society participation in the upcoming second Peer Review of Chapter II Preventive Measures (Article 5 14) and Chapter V Assets Recovery (Article 51 59).









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